SAFEGUARDING CONCERN REPORTED JANUARY 2020

Dear Parents/ Carers,

I am writing to you regarding a safeguarding concern drawn to our attention by the Local Authority. It reads as follows:

A primary school received information from a parent that someone purporting to be a School Nurse contacted them by text to ask questions about their child. This was reported to the Police and has been confirmed as a hoax. Virgin Care wish to ensure all schools are aware of this and to provide the following advice to schools to share with parents:

School Nurses do not send text messages as their first contact with parents.

If you receive a text message requesting information about your child from anyone purporting to be a School Nurse, please DO NOT engage.

To check the validity of any request received, please contact the Essex Child and Family Wellbeing Service Single Point of Access:

Mid Essex 0300 247 0014 (option 2)

North Essex 0300 247 0015

South Essex 0300 247 0013

West Essex 0300 247 0122

If you have any further concerns or questions please do not hesitate to contact the school.

Yours faithfully,

J.W. Loten

Deputy Headteacher